Abstract of the Disclosure

In combination, at least one public safety answering point operative to receive emergency communications from at least one facility and local exchange carrier an emergency communications system for facilitating emergency responses in the event of loss of communication and/or inoperability of the local public safety answering point. The emergency backup communications system includes a secondary central communications facility in generally independent and generally secure information transmission connection with the local exchange carrier facility, interface systems operative to receive and facilitate information reception from both automated location identification (ALI) systems and computer aided dispatch (CAD) systems. At least one operator is housed within the secondary central communications facility for receiving and screening the incoming emergency communications. Finally, a dispatch system is operative to interpret information received via the interface systems and transmit dispatch information including location and response information to emergency response units.

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